

Telehealth and recording in CHOC

If you are talking to your client using any kind of telehealth / videoconferencing equipment (Pexip, Skype etc.), please make sure that you are familiar with the following quick reference guide. There must be a video component to meet these requirements [i.e. does not include a normal phone call, use Audio (Telephone) – Clinician End].

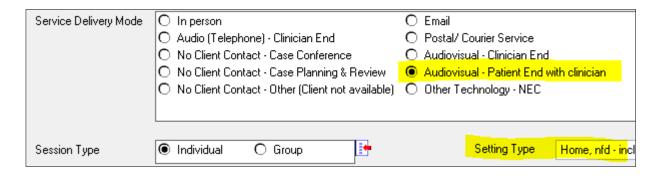
For all CHOC services (excluding Mental Health):

There are two options to choose:

Audiovisual – Clinician End: This method is when you video call your client from your office. Choose the
Setting Type of 'Community Health Setting' (even if you are currently working from home).

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Service Delivery Mode	O In person	C Email	O Au
	C Audio (Telephone) - Clinician End	 Postal/ Courier Service 	
	No Client Contact - Case Conference	 Audiovisual - Clinician End 	
	No Client Contact - Case Planning & Review	 Audiovisual - Patient End with clinician 	
	No Client Contact - Other (Client not available	Other Technology - NEC	
Session Type		Setting Type Community H	<mark>ealth Settin</mark> g

• Audiovisual – Patient End with Clinician: This method is used when you are with the client in their home and are video calling another clinician at a remote location for a consult. Choose the Setting Type of 'Home'.



DO NOT USE Audiovisual – Patient End admin support – this is for rural and remote local health districts.

Link to Ministry of Health Service Delivery Mode definitions: Click here