

2024 SESLHD CORE AWARDS

Monday 3 June 2024

4.00pm – 7.00pm

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Ceremony Agenda

Welcome drinks	4.00pm
Glass Foyer	
Awards Ceremony	4.30pm
Auditorium	
Chief Executive Welcome – Tobi Wilson, Chief Executive, SESLHD	4.30pm
Welcome to Country – Brendan Kerrin	4.35pm
Secretary’s Address – Susan Pearce AM, Secretary, NSW Health	4.45pm
Award Presentations – District Executive and SESLHD Board	4.50pm
Team Awards	
Excellence in Environmental Sustainability	
Excellence in Aboriginal Healthcare	
Excellence in Diversity and Inclusion	
Excellence in Health Research	
Excellence in Health Innovation	
Excellence in Multicultural Healthcare	
Excellence in Preventative Healthcare	
Excellence in the Provision of Mental Health Services	
Patient Safety First	
People and Culture	
Team of the Year	
Transforming Patient Experience	
Individual Awards	
Outstanding Service to the Organisation	
Rising Star	
Staff Member of the Year	
Volunteer of the Year	
CORE Values in Action	
Ceremony close	6.00pm
Networking and Canapes	6.00pm
Glass Foyer	
Event close	7.00pm

Excellence in Environmental Sustainability

This award recognises work that has demonstrated outstanding achievements in promoting and implementing environmentally sustainable practices within SESLHD. Projects or initiatives should display evidence of a reduction in the consumption of resources, reduced environmental impact in the way that services are provided, and strong leadership to embed environmentally sustainable improvements.

This category includes programs, initiatives, innovations that:

- Create sustainable models of care through decarbonised high-value care, and/or culling low-value or harmful care.
- Reduce waste by targeting a reduction in procurement, encouraging re-use opportunities, or improving diversion of waste from landfill.
- Deliver integration and efficiency across infrastructure, utilities and transport that support the NSW government Net Zero objectives.
- Create communities where people love to work and patients are able to access spaces that promote a healthy lifestyle, improve air quality and urban biodiversity.

Presented by **Angela Karooz** – General Manager, St George Hospital
Skye Parsons – Director, Aboriginal Health Unit

Finalists

Corporate Services and Prince of Wales Hospital RCOS Theatres Plastics Circularity Pilot	Corporate Services, Prince of Wales Hospital
Re-usable sterilized holloware for use in Operating Theatres	Prince of Wales Hospital
The Sutherland Hospital Sustainable Uniform Clothing Pool	The Sutherland Hospital

Excellence in Aboriginal Healthcare

This award recognises exceptional healthcare delivery through partnerships across NSW Health and external agencies. Submissions must demonstrate a strong partnership with Aboriginal people and their communities in the evidence-building, design, implementation and evaluation of the project or initiative.

This may include:

- Valuing and fostering respect for the expertise and knowledge of Aboriginal and Torres Strait Islander Community Controlled Health Services (ACCHSs) and their staff.
- Strong consultation, strategic collaboration and/or partnership with Aboriginal People, and sharing of resources.
- Responding to the local Aboriginal community's health needs, as identified by SESLHDs Aboriginal Health Unit.
- Capacity building and utilisation of relevant Partnership Agreements or the Burudi Muru Yagu Action Plan.

Presented by **Angela Karooz** – General Manager, St George Hospital
Skye Parsons – Director, Aboriginal Health Unit

Finalists

Bulbuwil - Aboriginal Lifestyle Support Program

Population & Community Health, Aboriginal Health Unit

Malabar Midwives Midwifery Group Practice

The Royal Hospital for Women

“2-deadly” 2-5 year Clinics

Population and Community Health

Excellence in Diversity and Inclusion

We deliver greater benefits for the people of NSW when our workforce is as diverse as the people we serve. We want all staff to feel safe, valued, respected and engaged every day.

This award acknowledges projects, programs or initiatives that strive to create workplaces where everyone's diverse talents, experiences and skills can drive innovation and collaboration to deliver the best possible outcomes for our patients and communities.

This category includes programs, initiatives, innovations, or improvements that:

- Build the foundations and structures for a diverse and inclusive workforce.
- Demonstrate thriving healthy workplaces where a strong sense of belonging is at the centre of employee wellbeing.
- Demonstrate outstanding leadership in developing future leaders.

Presented by **Georgina Hold** – Director, Research
Jennie Barry – General Manager, Prince of Wales Hospital and Sydney/Sydney Eye Hospital

Finalists

Addressing Racism Strategy – Supporting Diversity and Inclusion in SESLHD	Population & Community Health, People & Culture, Aboriginal Health Unit, Media & Communications
Deadly Allied Health – School-based Traineeships	Aboriginal Health Unit
Growing the future Aboriginal and Torres Strait Islander Workforce	Sydney / Sydney Eye Hospital
St George Hospital Aboriginal Workforce Working Party	St George Hospital

Excellence in Health Research

This award acknowledges outstanding achievements in basic science, clinical medicine, public health and health services research

Nominations must demonstrate outstanding achievements in one or more of the following:

- Using both existing and emerging research evidence to ensure the delivery of safe and dependable care.
- Understanding how research translates into achieving better outcomes that are important to our patients and the community.
- Helping clinicians and health decision-makers effectively find and use research.
- Creating research partnerships or collaborations involving clinicians, patients, research organisations, precincts, networks, local health districts, key agencies, specialty networks, health organisations, universities and industry. These collaborations should have resulted in exceptional instances of research that influenced policy or practice.
- Recognition by decision-makers of the impact of research on their policies or practices.
- Leveraging eHealth, health information, and data analytics to support and utilise health and medical research.

Presented by **Georgina Hold** – Director, Research
Jennie Barry – General Manager, Prince of Wales Hospital and Sydney/Sydney Eye Hospital

Finalists

Clinician Perspectives on Voluntary Assisted Dying

Clinical Governance and Medical Services

Translational Research Grant Scheme: "First 2000 Days Care Connect" Project

Population and Community Health

Uterus Transplantation Research Study Program

The Royal Hospital for Women

Excellence in Health Innovation

This award recognises demonstrated excellence in health innovation by a team to secure better outcomes for our patients and the communities we serve. This may include harnessing the power of digital innovation, new models of care and/or data to make health services more accessible, affordable, equitable, efficient and effective.

Projects in this category demonstrate excellence in health innovation by:

- Delivering new models of healthcare, including new secure, seamless and accessible technologies that enable virtual care or other digitally-enabled models
- Enabling and enhancing the use of precision medicine in mainstream clinical care
- Using digitally-enabled technologies and data analytics as predictive tools to target and shape service delivery, identify patients at high risk of deterioration, or for early warning of developing conditions
- Promoting innovation and co-design to further streamline and integrate a patient's journey
- Delivering infrastructure and service planning that responds to the changing demand in digitally-enabled care settings
- Enabling patient access to personalised information that drives improved self-management and health literacy to make informed care choices, and provide support through clinical remote monitoring
- Developing purpose-built IT, financial or workforce systems or platforms that support staff to do their job or deliver healthcare to patients.

Presented by **Donna Garland** – General Manager, The Royal Hospital for Women
Fiona Fahey – Director, People and Culture

Finalists

Biomedical Device Integration (BMDI) Project

Digital Health

Newborn Care Centre – Hospital in the Home

The Royal Hospital for Women

Sexual Health Automated Results and Task Generation eMR Enhancement

Population and Community Health

Excellence in Multicultural Healthcare

This award recognises exceptional healthcare delivery for people from multicultural backgrounds through strong partnerships and collaboration across the health system, multicultural communities and external agencies. Teams must have an ongoing commitment to the delivery of safe, high-quality, culturally responsive and accessible health services.

This award recognises projects, programs or initiatives that demonstrate:

- Capacity building of health staff, services and systems to ensure best practice, excellence and innovation in the delivery of culturally responsive healthcare and preventative health programs
- Engagement with local multicultural consumers and communities when designing, delivering and evaluating initiatives to meet their health needs
- Data driven quality improvement programs and/or targeted models of care to address health inequities experienced by people from multicultural and refugee backgrounds

Presented by **Claire O'Connor** – Director, Allied Health
Tony Jackson – A/Director, Population and Community Health

Finalists

Equity and Prevention Service - Women's Health Program Population and Community Health

Excellence in Preventative Healthcare

This award recognises innovative preventative healthcare projects or programs that support our community to improve their health and reduce health inequalities, and ultimately prevent ill health.

Projects or programs should:

- Show a reduction in negative health outcomes through improvements in environmental health, increased access to educational information, preventative health programs, and/or targeting public health priorities (e.g. tobacco, drugs and alcohol use, physical activity and attaining healthy weight, infectious disease, oral health, diabetes prevention, and addressing harmful risk factors).
- Collaborate across health disciplines and with partner organisations to identify at-risk groups (e.g. children, youth, older people, workers, and disadvantaged groups), address the social determinants of health, and/or work towards closing the gap in health outcomes for at-risk groups.
- Demonstrate evidence of preventing, responding to and recovering from the pandemic or other threats to population health.

Presented by **Claire O'Connor** – Director, Allied Health
Tony Jackson – A/Director, Population and Community Health

Finalists

Growing Healthy Eaters Partnership Project	St George Hospital, Population and Community Health
Innovation in Adolescent Vaccination to Improve Coverage	Population and Community Health
The Royal Hospital for Women Preterm Birth Initiative	The Royal Hospital for Women

Excellence in the Provision of Mental Health Services

Reducing the growing incidence of Mental Health conditions and illnesses amongst Australians is a priority area for SESLHD and the NSW Government. This award recognises and showcases innovations that improve the quality and safety of mental health patient care.

Programs, services or initiatives should display:

- Best practice, excellence, and innovation in mental health service delivery and consumer-focused services
- Positive mental health and wellbeing outcomes through consumer and carer participation in health care, improved prevention and early intervention
- Community-based care to improve the balance between care provided in hospitals and the community.

Presented by **Christopher Hay** – General Manager, SESLHD Mental Health Service
Vicki Weeden – General Manager, The Sutherland Hospital and Garrawarra Centre

Finalists

Acute Unit Consumer Information Package	The Sutherland Hospital
Mindgardens Functional Neurological Disorders Clinic	SESLHD Mental Health Service
Multidisciplinary Team Management of Adult Eating Disorder Patients	St George Hospital

Patient Safety First

Providing world-class clinical care where patient safety comes first, is a key priority for NSW Health and SESLHD. This award acknowledges projects that demonstrate leadership in putting patient safety first, every day.

Projects within this category will demonstrate a commitment to patient safety by:

- Leading quality improvement using innovative approaches to address an identified issue related to patient care
- Demonstrating leadership or role modelling behaviour that puts patient safety first to deliver safe, high-quality care
- Engaging patients when designing, embedding and monitoring the efficacy of quality improvement initiatives.

Presented by **Christopher Hay** – General Manager, SESLHD Mental Health Service

Vicki Weeden – General Manager, The Sutherland Hospital and Garrawarra Centre

Finalists

Airways First: An Innovative and Sustainable Approach to Patient Safety

St George Hospital

Changing Educational Paradigms to Provide Multidisciplinary Comprehensive Person-Centred Care

Prince of Wales Hospital, Sydney/Sydney Eye Hospital

Optimising Oral Iron Treatment for Iron Deficiency Anaemia in Pregnancy

The Royal Hospital for Women

People and Culture

This award recognises teams that develop and support our people and culture, and ensure a safe and healthy environment for patients and staff.

Initiatives within this category support the health workforce by:

- Growing, supporting and developing a skilled workforce by hiring and developing the right people, with the right skills, at the right time
- Creating efficient systems that support the adoption of workplace health and safety practices, and that facilitate long-term behavioural change to improve staff wellbeing and /or safety culture
- Empowering staff to become effective leaders, decision-makers and instigate change by fostering psychological safety in the workplace
- Building positive work environments that bring out the best in everyone, which may include wellbeing programs and initiatives.

Presented by **Caroline Curtin** – General Manager, Organ and Tissue Donation Service
Fiona Fahey – Director, People and Culture

Finalists

Bridging Horizons – A Metro / Rural Exchange Program for Graduate Nurses	Sydney / Sydney Eye Hospital
Creating Cultural Change in the ICU	St George Hospital
The Royal Hospital for Women: A Culture Journey	The Royal Hospital for Women

Team of the Year

This award honours an exceptional team, that consistently demonstrates dedication to delivering and/or supporting our healthcare services, displays a commitment to continuous improvement and a positive organisational culture, and consistently models our CORE values.

The nominated team should display the following attributes:

- An exemplary collaborative work ethic, including a strong commitment to their responsibilities, maintaining a high level of productivity, and demonstrating a diligent and reliable approach to their work
- Commitment to innovation by showcasing creativity, thinking “outside the box”, and proposing novel ideas or solutions that contribute to process improvements, cost savings, or the overall advancement of our healthcare services
- Demonstrate leadership by providing guidance to colleagues, inspiring others through a commitment to the CORE values, and fostering a positive work environment and organisational culture
- Show evidence of a positive impact on our staff and/or organisation. This may include meeting and exceeding KPIs, implementing new or innovative initiatives, improving efficiency, receiving consistent positive feedback from patients/consumers, or having a measurable impact on the wellbeing of our staff.

Presented by **Caroline Curtin** – General Manager, Organ and Tissue Donation Service
Fiona Fahey – Director, People and Culture

Finalists

SESLHD Mental Health Service Partnerships and Transitions Team	SESLHD Mental Health Service
SESLHD Recruitment Team	People and Culture
Voluntary Assisted Dying Team	Operations

Transforming Patient Experience

This award recognises that patients are partners in their health care. It acknowledges projects and programs with meaningful and active collaboration between the patient/consumer, families, carers and healthcare team to improve health outcomes.

Entries should demonstrate innovation in:

- Empowering patients/consumers to take control of their health and supporting patients in managing their own health conditions
- Shared planning, decision making, and care-delivery between patients, consumers, families and carers, as well as ongoing strategic planning and governance processes
- Enhancing access to patient-centred care for people living with chronic illness.

Presented by **Sharon Carey** – General Manager, Corporate Services
Ian Anderson – Director, Finance

Finalists

Advance Care Planning: It matters to all of us

Operations

**Improving the Patient's Experience Through Day
Zero Discharge Following Elective Total Hip
Replacement and Total Knee Replacement**

The Sutherland Hospital

Remote Patient Monitoring Heart Failure (RPM-HF)

Prince of Wales Hospital

Outstanding Service to the Organisation

This award recognises an individual who consistently demonstrates a strong work ethic, exceptional commitment to service, and dedication to their role within SESLHD.

This award acknowledges a clinical or non-clinical staff member with at least ten years of service who:

- Consistently goes above and beyond in their role without seeking recognition, and may be seen an ‘unsung hero’ within the organisation
- Has a significant impact on their team’s performance and/or functioning, with evidence to demonstrate the extent of their contributions
- A clear ability to persevere through any challenges encountered within their role and/or the complexities of the public healthcare system.

Presented by **Anna Guillan AM** – SESLHD Board Member
Kim Olesen – Executive Director, Operations

Finalists

Brett Kelleher	Prince of Wales Hospital
Graeme Dyer	Corporate Services
Joanna McIlveen	Operations

Rising Star

This award recognises an individual within SESLHD who has demonstrated exceptional leadership potential and is a strong role model for all.

This award acknowledges a clinical or non-clinical staff member under the age of 35 who:

- Demonstrates consistently exceptional performance, with evidence to demonstrate outstanding achievements and leadership attributes in their role
- Leads by example and motivates their colleagues to work collaboratively, continuously improve and challenge the status quo
- Demonstrates a growth mindset and passionately contributes to making a difference for the benefit of our patients/consumers and/or staff
- Demonstrates commitment to their ongoing professional development and to improving the experience of patients/consumers and/or staff.

Presented by **Anna Guillan AM** – SESLHD Board Member
Kim Olesen – Executive Director, Operations

Finalists

Ashley Parker	SESLHD Mental Health Service
Karlee Mueller	Prince of Wales Hospital
Morgan Brown	St George Hospital

Staff Member of the Year

This award recognises a SESLHD employee who has made an outstanding contribution to the health system through effective collaboration and providing excellence in service.

This award acknowledges a clinical or non-clinical staff member who:

- Uses new and innovative ways to collaborate and provide support to staff, patients/consumers, carers or families
- Is a role model for promoting positive cultural change, and inspiring other staff within SESLHD and/or NSW Health
- Encourages and contributes to effective teamwork to collaboratively improve patient and/or employee care, with evidence to demonstrate the extent of their impact
- Demonstrates strong corporate and clinical governance.

Presented by **Dr Debra Graves OAM** – Chair, SESLHD Board
Kate Hackett – Director, Nursing and Midwifery

Finalists

Gabrielle Cook	SESLHD Mental Health Service
Kevin Corby	Corporate Services
Sharon Brown	Population and Community Health

Volunteer of the Year

This award recognises that volunteers are valuable members of the workforce, and essential to the delivery of public health services. It recognises their generous efforts, which directly enable better outcomes for patients/consumers, carers, families and staff.

SESLHDs volunteer of the year is someone who:

- Provides excellent support and uses new and innovative ways to engage with patients/consumers, carers and families
- Acts as a role model for volunteering within SESLHD, helping to promote volunteer services and inspire other volunteers
- Has used their voice and valued experience as a consumer to contribute towards health system change

Presented by **Dr Debra Graves OAM** – Chair, SESLHD Board
Kate Hackett – Director, Nursing and Midwifery

Finalists

Fayjean Westheider	The Sutherland Hospital
Gweneth Hughes	St George Hospital
Marilyn Kahn	The Royal Hospital for Women

CORE Values in Action

This award recognises an individual who has demonstrated an exceptional commitment to upholding and promoting the CORE values, with evidence to show their positive impact on their colleagues, patients/consumers, and/or the wider community.

This award acknowledges a clinical or non-clinical staff member who models our CORE Values:

- **Collaboration:** Demonstrates effective interdisciplinary and intradisciplinary collaboration to achieve positive outcomes, and proactively involves clinical and non-clinical staff, patients/consumers, and partners in their day-to-day work
- **Openness:** Shares ideas, encourages communication and participation, and contributes to building a safe environment that fosters teamwork
- **Respect:** Respects and supports diversity amongst their peers, and considers unique perspectives and ideas in their day-to-day role
- **Empowerment:** Fosters a positive environment by supporting and encouraging their colleagues to grow, develop, and succeed.

Presented by **Susan Pearce AM** – Secretary, NSW Health
Tobi Wilson – Chief Executive, SESLHD

Finalists

Amanda Bujaroski	The Sutherland Hospital
Christopher Legg	Prince of Wales Hospital
Ross Vergios	Digital Health