



For further information contact:

St George Hospital Consumer Advisory Group
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@health.nsw.gov.au

Address: Community Relations Department
St George Hospital
Gray Street
KOGARAH NSW 2217

Benefits of becoming a member

The key benefits include:

- ▶ Providing a voice for your community at your local hospital
- ▶ Becoming an important part of health service planning and delivery
- ▶ Building cooperation between people in the local area and the hospital
- ▶ An opportunity to network with people of similar interests
- ▶ Understanding the dynamics of health services planning and delivery
- ▶ A positive contribution to hospital decision making

The CAG is an advisory group and not part of the Hospital's feedback system. Please refer compliments and complaints to the Clinical Practice Improvement Unit on (02) 9113 2687.

Reviewed by the St George Hospital Consumer Advisory Group.



St George Hospital Consumer Advisory Group *Working Together*



Produced by South Eastern
Sydney Local Health District



Get involved and make a difference

St George Hospital Consumer Advisory Group (CAG) has been created to engage people in the St George region. Planning, delivery and assessment of health services are important areas where consumer input can add value.

By applying to join our CAG, you have the opportunity to:

- ▶ Discuss local community health needs and issues with hospital staff and senior management
- ▶ Participate in the planning, development and evaluation of local health services
- ▶ Help promote and improve the health of your local community
- ▶ Engage with hospital staff to advocate for the community regarding hospital services
- ▶ Raise community awareness on local hospital services
- ▶ Bring decision making and accountability to the Local Health District making it more responsive to local health priorities

How Consumer/Community Engagement works

A CAG member's contribution and role may include:

- ▶ Acting as a link between the local community and the hospital
- ▶ Participating in focus groups and surveys
- ▶ Reviewing patient information material for consumer feedback prior to production
- ▶ Participating on working groups/committees to bring the health consumer voice to the table
- ▶ Talking to people in their community and social networks

Requirements to be a member

Expressions of interest to join the CAG are open to people of all ages and cultural backgrounds.

We are looking for people who:

- ▶ Are interested in health issues and participate in the local community
- ▶ Would like to support their local hospital and community health services
- ▶ Possess good communication and computer skills with access to email
- ▶ Can make a commitment to attend regular monthly meetings
- ▶ Reside in the local community for the St George Hospital

No formal qualifications are necessary, however computer access and email experience is essential.

Support to members

South Eastern Sydney Local Health District recognises it is essential to draw on the expertise of people who use our services and involve community, consumers and carer representatives in decision making.

To support you to participate as a community member, consumer or carer representative we can pay you to:

- ▶ Participate in meetings
- ▶ Attend training
- ▶ Write submissions
- ▶ Represent our local health district

Payments can either be made by electronic gift vouchers or direct deposit into your bank account. We can also assist with travel costs.

Consumers will be provided an induction and orientation to the organisation, and engage in on-going education and training as required.

